

Produced by:

**FRIENDSHIP CENTERS  
OF EMMET COUNTY**  
Council on Aging



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Petoskey, Michigan 49770

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[www.emmetcoa.org](http://www.emmetcoa.org)  
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# Senior Resource Directory

*for Charlevoix and Emmet Counties*

*Revised September 2015*

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Top of the Hill Taxi ..... 330-0575

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Grand Traverse Bay Band of Ottawa & Chippewa Indians . 534-7147  
Little Traverse Bay Band Elders Department ..... 242-1423

**UTILITY ASSISTANCE**

Department of Human Services ..... 348-1600  
Northwest MI Community Action Agency..800-443-5518 or 347-9070  
Salvation Army ..... 347-3531

**VETERANS AFFAIRS**

Saginaw Call Center..... 800-406-5143  
VA Gaylord Community Based Outpatient..... 800-246-3759  
Veterans Affairs, Charlevoix County ..... 547-7220  
Veterans Affairs, Emmet County..... 348-1780

**WEATHERIZATION/HOME HEATING**

Department of Health and Human Services  
..... 348-1600 or 800-552-9844  
Energy Optimization Assistance Program, City of Charlevoix  
..... 346-2173  
Northwest MI Comm. Action Agency..... 800-443-5518 or 347-9070  
Salvation Army ..... 347-3531

**INTERNET WEBSITES**

Administration on Aging (US)..... [www.aoa.gov](http://www.aoa.gov)  
Adult Foster Homes (Search: Adult Foster Homes)  
..... [www.michigan.gov/dhs](http://www.michigan.gov/dhs)  
Aging and Disability Resource Collaborative ..... [www.adrcnmi.org](http://www.adrcnmi.org)  
Alzheimer’s Association ..... [www.alz.org](http://www.alz.org)  
American Heart Association..... [www.americanheart.org](http://www.americanheart.org)  
Area Agency on Aging of NW Michigan ..... [www.aaanm.org](http://www.aaanm.org)  
Center for Medicare Advocacy ..... [www.medicareadvocacy.org](http://www.medicareadvocacy.org)  
Charlevoix County Commission on Aging  
..... [www.charlevoixcounty.org/coa.asp](http://www.charlevoixcounty.org/coa.asp)  
Charlevoix-Emmet Human Services Coordinating Body (info about  
human service agencies)..... [www.char-em-hscb.org](http://www.char-em-hscb.org)  
East Jordan Family Health Center ..... [www.ejfhc.org](http://www.ejfhc.org)  
Eldercare Locator..... [www.eldercare.gov](http://www.eldercare.gov)

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Friendship Centers of Emmet County ..... 2, 3, 4, 5, 6, 8, 9, 10, 12  
Health Department of Northwest Michigan ..... 2, 4, 5, 6, 12  
Northwest Michigan Community Action Agency ..... 4, 5, 6, 10, 11  
Salvation Army..... 4, 6, 11

\*231 AREA CODE UNLESS OTHERWISE NOTED

**ADULT ABUSE PROTECTIVE SERVICES**

CALL 911 FOR EMERGENCY SERVICES .....9-1-1  
Department of Health and Human Services/Adult Protective Services  
.....855-444-3911  
Women’s Resource Center (Petoskey).....800-275-1995

**ADULT DAY SERVICES**

Vital Care Adult Day Center (Petoskey) .....348-0771

**ADULT FOSTER CARE**

(for up-to-date listing see [www.michigan.gov/dhs](http://www.michigan.gov/dhs))

⊗ *Charlevoix County*

Autumn Joy (Charlevoix).....237-9594  
Autumnview CLF (East Jordan) .....536-2455  
Avalanche Park AFC (Boyne City) .....582-6136  
Bauman’s AFC (Elmira) .....549-3616  
Bay Springs (Boyne City) .....582-0631  
Bay Woods (Boyne City).....582-0641  
Candlewood Home (Walloon Lake) .....535-2442  
Charlevoix House (Charlevoix).....547-6144  
Clarke Street (Boyne City) .....582-0300  
Creek View AFC (Boyne Falls).....549-1040  
Erber AFC (Elmira).....549-2624  
Havencrest AFC (East Jordan).....536-0022  
Kerner’s Pincherry Haven (Charlevoix).....347-3359  
Payton’s AFC Home (Elmira).....549-2790  
Springridge Home (Boyne City) .....582-6921  
Valley Assisted Living (Boyne Falls) .....549-2026  
Winterlake CLF (Boyne City).....582-3611

⊗ *Emmet County*

A Caring Home AFC (Alanson).....866-333-6022  
Fox AFC (Harbor Springs) .....526-1533  
Hillside Haven (Levering) .....539-8281  
Maverick Manor (Pellston) .....539-8351  
North Country Residential (Petoskey) .....347-5444  
Petoskey In-Home Elder Care .....622-1820  
Sutfin Joy Valley AFC (Petoskey) .....347-1888

Petoskey, 1322 Anderson Rd. ....347-3211  
Harbor Springs Friendship Center, 309 W. Main .....526-6061  
Levering Senior Center, 6236 Mill .....537-2796  
Wawatam Area Senior Center (Mackinaw City), 205 Cedar St.  
.....436-5323

**SHELTERS**

Emergency Shelter for Domestic Abuse.....347-0082  
Mary Margaret House (women and children).....439-5667  
Nehemiah Project Hospitality House (men) .....347-0363

**SUPPORT GROUPS**

Alzheimer’s Association .....929-3804 or 800-272-3900  
Friendship Centers of Emmet County, (Council on Aging) ...347-3211  
*Alzheimer’s, Caregiver Support, Low Vision, Parkinson’s, .*  
Harbor Hall .....347-9880  
*Substance Abuse, Alcohol, Gambling*  
Hospice of Little Traverse Bay.....487-4825  
*Compassionate Friends, Grief and Loss, Handling the  
Holidays, Survivors of Suicide Loss*  
Hospice of Northwest Michigan .....582-8800  
*Grief and Loss, Handling the Holidays, Annual  
Memorial Services*  
Northern Michigan Substance Abuse Services.....800-686-0749

**TAX PREPARATION**

Charlevoix County Commission on Aging.....237-0103  
Friendship Centers of Emmet County (Council on Aging) ....347-3211  
Northwest MI Comm. Action Agency .....800-443-5518 or 347-9070

**TRANSPORTATION**

Around the Clock Taxi .....881-5491  
Charlevoix County Transit.....582-6900  
Chippewa Cab .....800-298-7801  
Friendship Centers of Emmet County (Council on Aging) ....348-3425  
GRS Transportation .....222-2010  
Harbor Care Associates Wheelchair Transport.....877-439-9141  
.....or 439-9222  
Petoskey Shuttle and Taxi Service.....231-881-8800  
Straits Regional Ride .....866-731-1204  
Straits Taxi Service .....818-8294

**MEDICARE/MEDICAID PRESCRIPTION ASSISTANCE**

Charlevoix County Commission on Aging ..... 237-0103  
East Jordan Family Health Center ..... 536-2206  
Friendship Centers of Emmet County (Council on Aging) ... 347-3211  
..... or 888-347-0369  
Medicare/Medicaid Assistance Program (MMAP) ..... 800-803-7174

**MENTAL HEALTH AND COUNSELING SERVICES**

Catholic Human Services ..... 947-8110  
Gatekeeper Program ..... 347-1700 or 800-580-9844  
Harbor Hall Substance Abuse/Alcohol/Gambling ..... 347-5511  
Munson Alcohol and Drug Center ..... 800-622-6766  
North Country Community Mental Health ..... 800-834-3393  
Northern Michigan Substance Abuse Services ..... 800-686-0749  
Safe Crossings Community Support Services ..... 487-4825  
*(Programs offered by Hospice of Little Traverse Bay)*  
Third Level Crisis Line ..... 800-442-7315  
Women’s Resource Center ..... 347-0067

**NURSING HOMES/CARE FACILITIES**

Bay Bluffs, Harbor Springs ..... 526-2161  
Bortz Health Care, Petoskey..... 347-5500  
Boulder Park Terrace, Charlevoix ..... 547-1005  
Grandvue Medical Care Facility, East Jordan ..... 536-2286  
Mallard Cove Assisted Living ..... 347-2273  
Meadowbrook Care Facility, Bellaire..... 533-8661  
Tendercare Health Care Center  
Cheboygan..... 627-4347  
Gaylord ..... 989-732-3508  
Rogers City..... 989-734-2151

**SENIOR CENTERS**

*CHARLEVOIX COUNTY*

Beaver Island, 26215 Main St..... 448-2022  
Boyne Area Senior Center, 411 E. Division..... 582-6682  
Charlevoix Senior Center, 06906 Norwood Rd. .... 547-5361  
East Jordan Community Center, 116 Main St. .... 536-7831

*EMMET COUNTY*

Friendship Centers of Emmet County (Council on Aging)  
Huber Senior Center (Brutus), 6436 E. Brutus Rd. .... 529-8803  
Pellston, 6274 W. Edgar 49765 ..... 539-8201

**AGING SERVICES**

Area Agency on Aging of Northwest Michigan ..... 800-442-1713  
Charlevoix County Commission on Aging.....237-0103  
Department of Health and Human Services (Medicaid Eligible)  
.....348-1600  
Friendship Centers of Emmet County (Council on Aging) ....347-3211  
.....or 888-347-0369  
Health Department of Northwest Michigan ..... 800-551-4140  
Medicare ..... 800-482-4045  
Social Security Administration ..... 800-772-1213  
Michigan Office of Services to the Aging (Lansing)..... 517-373-7876  
Veterans Affairs Offices  
⊗ Emmet County ..... 231-348-1780  
⊗ Charlevoix County ..... 231-547-7220  
Waiver and Care Management Providers:  
⊗ *Medicaid Waiver Services (MI Choice program)*  
Area Agency on Aging of NW Michigan..... 800-442-1713  
Northern Health Care Management ..... 800-640-7478  
⊗ *Care Management Services*  
Area Agency on Aging of NW Michigan (NW Lower MI).. 800-442-1713

**ALZHEIMER’S DISEASE AND DEMENTIA SUPPORT**

Alzheimer’s Helpline..... 800-272-3900  
Alzheimer’s Association of Northwest Michigan .....929-3804  
(Call for complete list of local support groups) .. 800-272-3900  
Catholic Human Services (Caregiver Support).....947-7070  
Charlevoix County Commission on Aging  
(Respite Services) .....237-0103  
Friendship Centers of Emmet County, Council on Aging  
(Respite Services & Dementia Support Group) .....347-0300

**COMMISSIONS AND COUNCILS ON AGING**

Charlevoix County Commission on Aging.....237-0103  
Friendship Centers of Emmet County .....347-3211  
..... 888-347-0369

**DISABILITY SERVICES**

Disability Network/Northern MI ..... 922-0903 or 866-869-8600

**DURABLE MEDICAL EQUIPMENT LOAN CLOSET**

Charlevoix Senior Center ..... 231-547-5361

Friendship Centers of Emmet County (Council on Aging) ... 347-3211  
 The Lions Club of Mackinaw City ..... 436-5701  
 The Loan Closet (Boyne City) ..... 582-9555, 582-7625 or 582-7138

**EDUCATION/TRAINING/COMMUNITY**

Boyne Community Education..... 585-6765  
 Charlevoix-Emmet Intermediate School District ..... 547-9947  
 Crooked Tree Arts Center ..... 347-4337  
 Michigan Commission for the Blind ..... 800-292-4200  
 Michigan School for the Deaf ..... 800-257-4850  
 MSU Extension Charlevoix County ..... 582-6232  
 MSU Extension Emmet County ..... 348-1770  
 North Central Michigan College ..... 348-6600  
 Northern Homes Community Development Corporation .... 582-6436  
 McLaren NM Community Health Education Center  
 (a lending library and classes for seniors) ..... 487-4900

**EMERGENCY AND DISASTER SERVICES**

*CALL 911 FOR EMERGENCY SERVICES*

American Red Cross..... 800-592-4001  
 Beaver Island EMS ..... 448-2018  
 Emmet County EMS ..... 348-0603

**EMPLOYMENT (E) AND VOLUNTEER (V) AGENCIES**

Bergmann Center (E) ..... 547-2979  
 Catholic Human Services (E,V)  
 Senior Companions/Foster Grandparents ..... 929-7070  
 Char-Em United Way (V)..... 487-1006  
 Charlevoix County Commission on Aging (V)..... 237-0103  
 Experience Works ..... 866-976-5939  
 Friendship Centers of Emmet County RSVP - Retired  
 Senior Volunteer Program (V) .347-3211 or 888-347-0369  
 Hospice of Little Traverse Bay Volunteer Program (V) ..... 487-4825  
 Hospice of Northwest Michigan Volunteer Program (V)..... 547-7448  
 Manpower, Inc (Interim Personnel) (E) ..... 347-3971  
 Michigan Works (E) ..... 347-5150 or 800-442-1074  
 PMP Personnel Services, Inc (E)..... 347-9500  
 Unemployment Office (E) ..... 800-638-3995  
 Women’s Resource Center Displaced Homemaker  
 Program (E) ..... 348-6699

**MEAL SITES**

CHARLEVOIX COUNTY

Beaver Island Community Center, 26215 Main St. ....448-2022  
 Boyne Area Senior Center, 411 E. Division .....582-6682  
 Charlevoix Senior Center, 06906 Norwood Rd .....547-5361  
 East Jordan Community Center, 116 Main St .....536-7831  
 Charlevoix Elders Community Center  
 10085 Wa-ba-noong-Mi-Kuh, East Jordan.....536-0024

EMMET COUNTY

Friendship Centers of Emmet County (Council on Aging)  
 Huber Senior Center, 6436 E. Brutus Rd., Brutus.....529-8803  
 Pellston, 6274 W. Edgar .....539-8201  
 Petoskey, 1322 Anderson Rd .....347-3211  
 .....or 888-347-0369  
 Harbor Springs Friendship Center, 309 W. Main St.....526-6061  
 Wawatam Area Senior Center  
 205 Cedar St, Mackinaw City .....436-5323

**MEALS ON WHEELS**

Charlevoix County Commission on Aging.....237-0103  
 Friendship Centers of Emmet County (Council on Aging) ....347-3211  
 .....or 888-347-0369

**MEDIATION**

Northern Community Mediation.....487-1771

**MEDICAL SUPPLIES**

For complete detailed listing of medical supply companies, see *Hospital Equipment* in the Phone Guide.

Personal Emergency Response Systems (PERS)—aka “Lifelines”:  
 CST..... 888-557-4462  
 Friendship Centers of Emmet County .....347-3211  
 Guardian Medical Monitoring..... 877-435-7225  
 Halo Monitoring..... 231-590-9207  
 Heritage Alert Group ..... 989-705-2855  
 Life Alarm..... 800-780-5433  
 Phillips Lifeline..... 800-380-3111  
 Safety Choice ..... 866-929-9044  
 Vital Care..... 800-342-7711  
 VRI ..... 800-860-4230 X129

Charlevoix Police Department—Non-Emergency .....	547-3258
East Jordan Police Department—Non-Emergency .....	536-2273
Emmet County Sheriff's Department .....	347-2032
Harbor Springs Police – Administrative .....	526-6211
Petoskey Department of Public Safety.....	347-2500

**LEGAL SERVICES (L) & ADVOCACY GROUPS (A)**

Area Agency on Aging of Northwest Michigan (A).....	800-442-1713
Catholic Human Services (Elder Abuse Education) (A) .	231-929-7070
Department of Health and Human Services/Gatekeeper (report abuse/neglect) (A) .....	348-1600
Charlevoix County Probate Court (L).....	547-7214
Elder Law of Michigan (L) .....	866-400-9164
Emmet County Probate Court (L) .....	348-1764
Legal Hotline for Older Michigianians (L).....	800-347-5297
Legal Services of Northern Michigan (L).....	888-645-9993
Long Term Care Ombudsman's Office (NW Mich) (A) .	866-485-9393
Michigan Office of Services to the Aging (A).....	517-373-8230
Veterans Affairs, Charlevoix County (A).....	547-7220
Veterans Affairs, Emmet County (A) .....	348-1780

**LIBRARIES**

Alanson Area Public Library .....	548-5465
Beaver Island District Library .....	448-2701
Boyne District Library .....	582-7861
Boyne Falls Library .....	549-2277
Charlevoix Public Library .....	547-2651
Crooked Tree District Library Walloon Lake .....	535-2111
Boyne Falls .....	549-2277
East Jordan Valley District Library .....	536-7131
Harbor Springs Public Library .....	526-2531
Jordan Valley District Library.....	536-7131
Mackinaw Area Public Library .....	436-5451
McLaren NM Community Health Education Center (a lending library and classes for seniors).....	487-4900
North Central Michigan College Library.....	348-6615
Northland Library for the Blind .....	800-446-1580
Petoskey Public Library.....	758-3100

**FITNESS & RECREATION**

Charlevoix Area Community Pool .....	547-0982
East Jordan Community Pool.....	536-2250
Friendship Centers of Emmet County .....	347-3211
Harbor Springs Public Pool .....	526-4824
North Central Michigan College (NCMC) Fitness Center.....	439-6370
(For Private Fitness Clubs, look under <i>Health Clubs</i> in the Phone Guide)	

**FOOD PANTRIES, FOOD STAMPS, ETC. . .**

Department of Health and Human Services .....	348-1600
Manna Project (Call for complete list of area food pantries)....	347-8852
MiCAFE (Michigan DHS benefits access) .....	877-664-2233
Northwest Michigan Community Action Agency (Food Commodities).....	800-443-5518 or 347-9070
Salvation Army.....	347-3531

**HEALTH CARE SERVICES/HOSPITALS**

Beaver Island Rural Health Center .....	448-2275
Boyne Area Medical Center .....	582-5314
Charlevoix Area Hospital.....	547-4024
Community Free Clinic .....	487-3600
Community Health Center of Northern MI .....	348-9900
Dental Clinics North .....	877-321-7070
East Jordan Family Health Center.....	536-2206
Health Access (physician referral and health information)	800-248-6777
Health Department of Northwest Michigan .....	800-551-4140
Charlevoix County.....	547-6092
Emmet County .....	347-6014
Hospice of Northwest Michigan .....	547-7659
Munson Medical Center .....	935-5000
McLaren–Northern Michigan Hospital .....	487-4000 or 800-248-6777
McLaren–Northern Michigan Hospital Diabetes Center.....	487-3200
.....	or 877-487-3201
Otsego Memorial Hospital.....	800-322-3664
Safe Crossings Support Services/Hospice of LT Bay .....	487-4825
Straits Area Ostomy Association .....	347-5275
TIPDON- Tip of the Mitt Diabetes Outreach Network .....	348-8596

**HOME CARE**

1Senior Home Care, Inc. ....	547-5818
Above & Beyond/Your Community Home Health Care...	866-808-2797

Angel Heart ..... 347-4800  
Bayfront Home Care ..... 347-8009  
Bright Star ..... 929-7827  
Charlevoix County Commission on Aging ..... 237-0103  
Comfort Keepers ..... 487-9044  
Compassionate Care ..... 877-308-1212  
Friendship Centers of Emmet County (Council on Aging) ... 347-0300  
..... or 888-347-0369  
Harbor Care Associates ..... 877-439-9141  
..... 439-9222  
Health Department of Northwest Michigan ..... 800-551-4140  
Charlevoix or Emmet County ..... 547-6092  
Heavenly Helpers ..... 547-4958  
Munson Home Health Care ..... 800-252-2065  
Northern Management Services ..... 989-732-6374  
Seniors Helping Seniors ..... 989-448-8323  
Vital Care ..... 800-342-7711

## **HOME REPAIR ASSISTANCE**

USDA Rural Development ..... 800-944-8119  
Michigan Department of Human Services ..... 348-1600  
Northwest Michigan Community Action Agency ..... 347-9070  
Barrier Free Accommodations  
Access Unlimited ..... 989-732-6374  
Bob Fate Builder, Aging in Place Specialist.. 231-838-6165

## **HOSPICE**

Beaver Island Hospice & Helping Hands ..... 935-5000  
Hospice of Little Traverse Bay ..... 487-4825  
Hiland Cottage—licensed hospice residence ..... 487-4825  
Hospice of Northwest Michigan ..... 547-6092  
Hospice of the Straits ..... 800-342-7711  
Hospice of Michigan ..... 888-247-5701  
Munson Home Health ..... 800-252-2065

## **HOUSING**

### Apartments

Boyne City Housing Commission,  
Litzenburger Place, Deer Meadows ..... 582-6203  
Charlevoix Housing Commission, Pine River Place ..... 547-5451  
East Jordan Housing Commission, Lakeview Manor ..... 536-2051

Forest View, Beaver Island ..... 989-721-7254  
Glen Haven Apartments, Petoskey ..... 348-2200  
Harbor Village Senior Apts., Petoskey ..... 348-3370 or 348-9730  
Harborside Senior Apartments, Harbor Springs ..... 526-7138  
The Residences of Harbor Watch, Petoskey ..... 348-5660  
The Village of Hillside, Harbor Springs ..... 526-7108  
Maple Village Apartments, Petoskey ..... 347-3755  
Meredith Manor, East Jordan ..... 347-3755  
Riverview Terrace, Petoskey ..... 347-2030  
Traverse Woods Apartments, Petoskey ..... 347-6711  
Windmere Pines Apartments, Harbor Springs ..... (616) 942-6553

### Assisted Living

American House Assisted Living, *Charlevoix* ..... 547-2599  
*Petoskey* ..... 348-2600  
Brook Retirement Communities, Boyne City ..... 582-4300  
Independence Village of Petoskey ..... 888-777-0327 or 348-8498  
Mallard Cove Assisted Living, Petoskey ..... 347-2273  
Perry Farm Village, Harbor Springs ..... 526-6577  
Pinecrest Village, Mackinaw City ..... 436-5535

### Emergency Housing

Coach House Inn ..... 347-8281  
Nehemiah Project (Petoskey) — open 5pm - 9am ..... 347-0363  
Mary Margaret House (women and children) ..... 439-5667  
Nehemiah Project Hospitality House (men) ..... 347-0363  
Salvation Army ..... 347-3531  
Super Eight Motel ..... 439-8000  
Department of Health and Human Services ..... 348-1600  
Northern Homes Community Development Corporation ..... 582-6244  
Northwest MI Community Action Agency . 800-443-5518 or 347-9070

## **INFORMATION AND ASSISTANCE**

2-1-1 Information & Referral System ..... 1-877-211-5253  
Area Agency on Aging of Northwest Michigan ..... 800-442-1713  
Charlevoix County Commission on Aging ..... 237-0103  
Friendship Centers of Emmet County (Council on Aging) .... 347-3211  
..... or 888-347-0369  
Health Department of Northwest Michigan ..... 800-432-4121

## **LAW ENFORCEMENT** (in emergency, call 9-1-1)

Beaver Island Sheriff Substation - Non-Emergency ..... 448-2700  
Boyne City Police Department - Non Emergency ..... 582-6611  
Charlevoix County Sheriff's Department ..... 547-4461